



# Integration Services

# TechFORCE

*Respond, Resolve, It's Guaranteed...*

Tech Force  
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**TechFORCE provides OEM's and VAR's a comprehensive set of integration services that address each segment of the technology life cycle. Our goal is to lower your IT costs and improve end-user productivity. Bringing TechFORCE into your project ensures your systems and networks function seamlessly for anyone who uses them- your people, your partners and your customers.**

#### Customized Service & Support

Don't waste valuable time or impair the productivity of your staff, when you can have TechFORCE working for you. We have extensive experience in integrating computer systems containing diverse components and can customize our configuration services in order to meet the needs of your particular business. Plus, with our nationwide on-site service agreements, we offer guaranteed repair times and on-site replacement parts.

#### Focus On Your Core Business

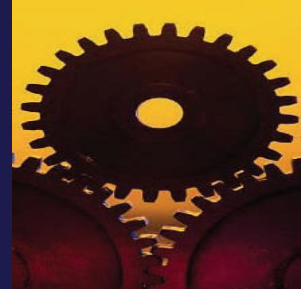
Our success as an IT solutions provider is based upon our proven ability to partner with our clients and facilitate improvements to their information technology infrastructure in a manageable, modular, and truly cost-effective fashion. Utilizing our integration services, you can completely omit the time that it takes to purchase systems, peripherals, and loading the operating system and software applications. This allows you to remain focused only on your core business strategies while profiting from outsourcing these services to TechFORCE.

Our integration services include everything from initial build, set-up and burn-in, to on-site installation services. If you prefer, you can store your equipment at TechFORCE and we can custom integrate and configure your equipment as needed.

#### Customized Systems include:

- Desktop, mid- or full-tower "open system" cases
- Industry standard, name brand components
- Your company logo on front of the computer system
- Cable connections are glued down to ensure stability
- "Root/Boot" diskette located inside of case
- System serial number is located on front of case
- Color-coded ports and cables
- Painted screws for quality control check, ensures stability during shipment and provides tamper assessment
- Full "How To/Open Me First" instructions
- Complete set of system documentation
- 24-hour burn-in period

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Proficient in Windows® UNIX® and Linux® operating systems, TechFORCE has a team of qualified engineers that are able to design, implement, and support your system requirements. In addition to installing the operating system, TechFORCE can also integrate and custom configure your specific software applications.

For existing networks, TechFORCE can advise you on improvements based upon performance analysis of the network environment. This involves reviewing the network components, related servers and operating environments. Computer systems can be upgraded utilizing multi-vendor products and old systems can be replaced cost effectively and efficiently with up-to-date, standards-based systems that can easily accommodate the needs of a growing business. In addition to custom built computer systems, TechFORCE is also authorized to distribute name brand computer systems such as IBM® and Hewlett Packard®.

### **Flexible, Reliable Integration Services**

In today's business environment, the technology infrastructure is constantly changing. Let TechFORCE assist you with your system upgrades, relocations, and reconfiguration needs, without interfering with your day-to-day normal operating procedures. Utilizing our integration services, you can relax in knowing that your systems will work exactly as expected. Our goal is to ensure that plans, time-lines and requirements are implemented on time and within budget. You can also count on our certified and professional technical support staff, available twenty-four hours a day, seven days a week.

### **TechFORCE Multiple Integration Services Include:**

- New computer systems
- Installation/Roll-out services
- Upgrades to existing hardware
- High quality components
- State-of-the-art technology and diagnostics
- Cross-platform environment solutions
- Implementation and coordination of IT projects
- Customized time and money saving services
- System and component support for a variety of hardware and operating systems
- On-site maintenance service agreements



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